

Customer Feedback Form for KWETB

KWETB appreciate all feedback that is given by users and ensures that all forms are read and reviewed and taken into consideration in order for us to continuously improve on customer experience and our public service duty.

(All questions marked with a * are required)

*Name:

*Email:

*Telephone number:

*Date:

*How would you rate your experience on the site from these options -

- 1) Poor
- 2) Satisfactory
- 3) Good
- 4) Very good
- 5) Excellent

Comment and detail your answer here:

Are you okay to be contacted if additional information is needed? Yes No

Feedback comments:

For office use only

Date feedback was reviewed:

Who was the feedback reviewed by:

Comments on feedback received:

Was there any corrective action taken (if necessary):

Date informed customer back (if necessary):